



We will help you achieve your goals

Blossom Community Care



**Fostering independence,
happiness, and creating
opportunity for people
with disability.** 



Registered NDIS Provider

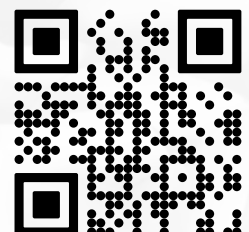
NDIS Provider Number – 4050031422

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Scan the QR Code

 **(03) 8007 2000**

www.blossomcommunitycare.com.au



Welcome to BCC

A team of skilled care providers



We come from all walks of life and different cultures, languages, and abilities enabling us to support and connect with participants and their families no matter their background. It brings me great joy to lead such a compassionate team who have unwavering support for our participants and the BCC community.

Mak Laddha - CEO Blossom Community Care



We believe that every person has a story to tell, and we're proud to share the stories of the many clients we have supported over the years. Through our "Hear Our Stories" campaign, we showcase the diverse experiences and unique journeys of the people we serve, providing a powerful testament to the impact of our services.

At BCC, we pride ourselves on the high calibre of our team members. We believe that the key to providing exceptional care and support is to recruit and train staff who are not only skilled and experienced, but also compassionate and dedicated to the needs of our clients.

Our team members are proficient in languages such as:

- ▶ Hindi
- ▶ Spanish
- ▶ Maori
- ▶ Somali
- ▶ Burmese
- ▶ Dari
- ▶ English
- ▶ Punjabi
- ▶ Gujarati
- ▶ Arabic
- ▶ Urdu
- ▶ Cantonese
- ▶ Mandarin



Some of the key factors that we consider when selecting our team members include:

- ▶ Experience and qualifications: we prioritise candidates who are qualified and experience in disability support and care, as well as those demonstrate commitment to ongoing professional development.
- ▶ Personal qualities: we look for team members who are compassionate, empathetic, and patient – and treat participants with dignity and respect.



Read our stories

Discover what people say about Blossom Community Care

TESTIMONIAL STORY

'My support worker is amazing, caring, flexible, and understands my needs. She adapts to changes in my daily routine. Feeling safe and in the right care is important to me and has given me more confidence going out into the community' – **BCC participant**

TESTIMONIAL STORY

'Moving to Blossom from another service was the best decision I've made. Supportive staff, always friendly, and the communication is wonderful. I have three children with Blossom and I don't have to worry about a thing as I am in great hands.' – **BCC participant**

TESTIMONIAL STORY

'Been working with Blossom Community Care for nearly two years now, could not ask for a more professional caring bunch of individuals!' – **F45 Training Truganina, BCC partner**

TESTIMONIAL STORY

'Mak and the team at Blossom have done a fantastic job for my kids. We can't believe how good their school holiday programs have been. The activities are creative and engaging.' – **Melissa, BCC participant**

TESTIMONIAL STORY

'I've been using Blossom for daily activities and have been extremely happy with the services provided. The staff are friendly, dedicated and knowledgeable.' – **Carol, BCC participant**





Understanding the NDIS

What is the NDIS?

The NDIS is Australia's first national scheme for people with disability. It moves away from the previous system of providing block funding to agencies and community organisations, to give funding directly to people with a disability.

What does the NDIS do?

Provide funding to eligible people based on their individual needs. The NDIS provides reasonable and necessary funding to people with a permanent and significant disability to access the supports and services they need to live and enjoy their life.

How do I find my local ECEI Coordinator or LAC?

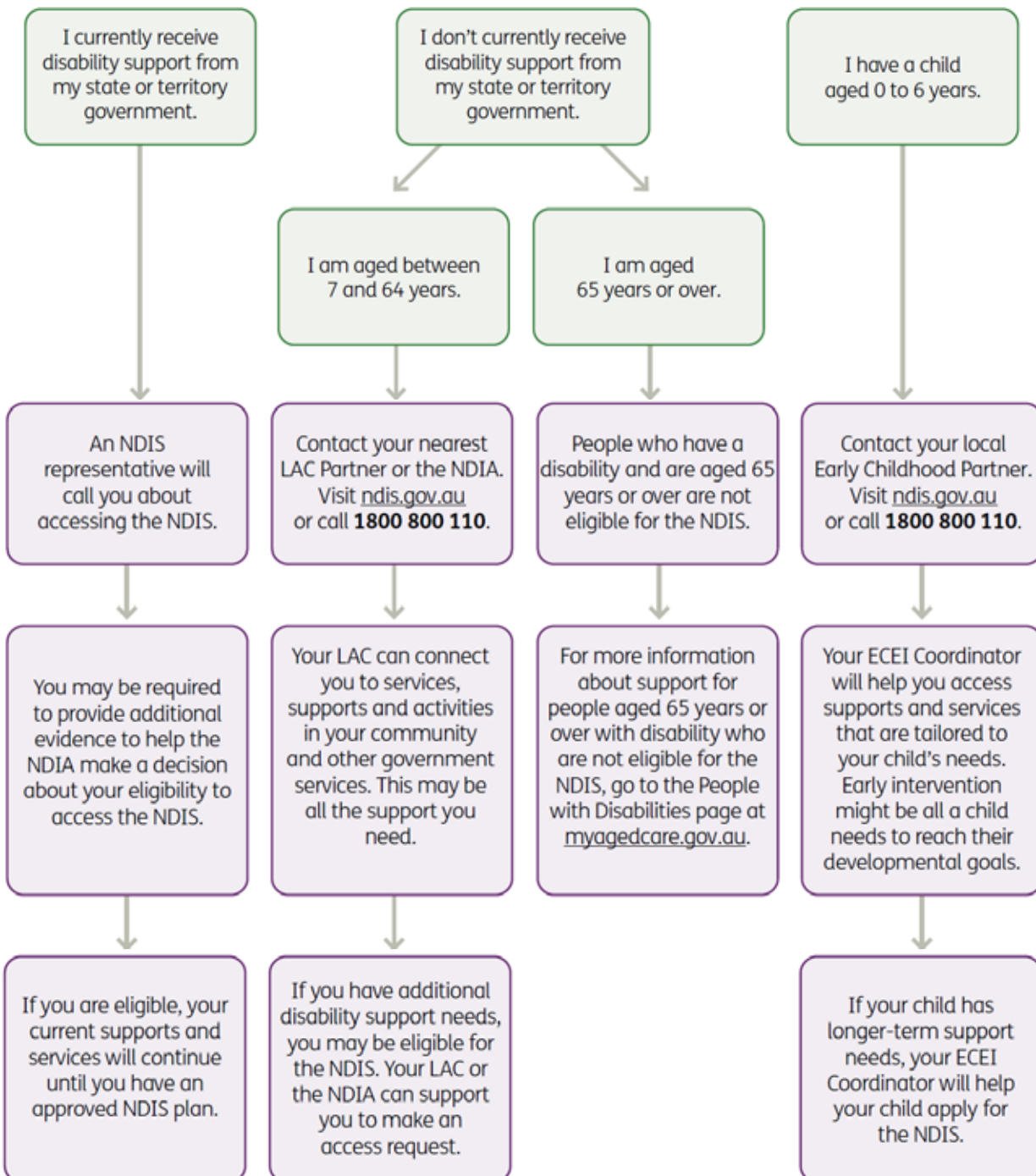
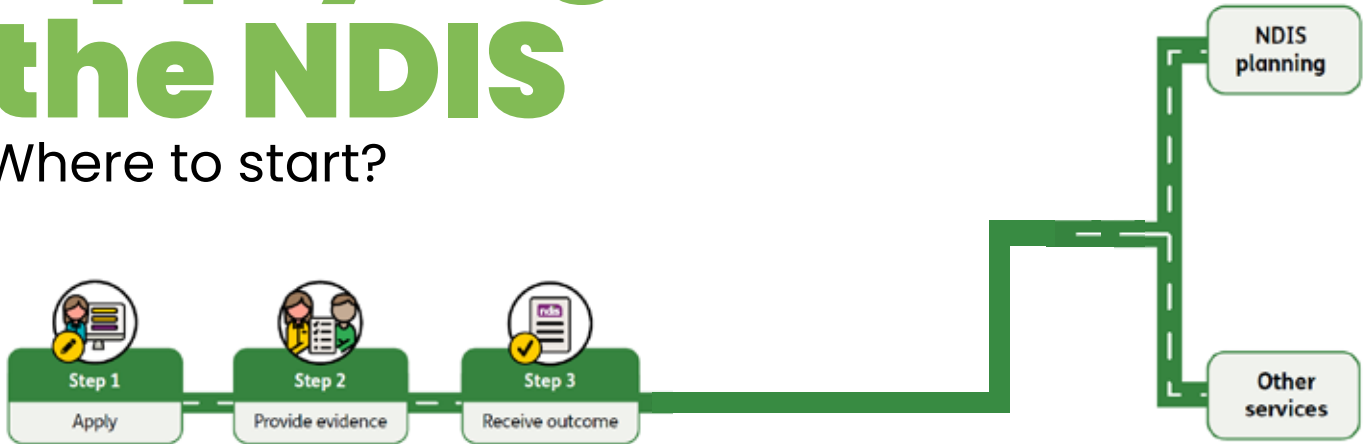
Visit [ndis.gov.au](https://www.ndis.gov.au) to search for offices in your area, or call **1800 800 110**.

To be eligible you must:

- be younger than 65 years old at the time you apply.
-
- be an Australian citizen, or
- be a permanent resident, or
- hold a Protected Special Category visa.
-
- you need to have a permanent and significant disability that stops you from doing everyday things by yourself.

Applying for the NDIS

Where to start?



How does the NDIS work?

Supports and services funded by the NDIS

What supports and services can the NDIS fund?

The NDIS funds a range of supports and services, which may include education, employment, social participation, independence, living arrangements, and health and wellbeing.

A reasonable and necessary support or service:

- must be related to your permanent disability
- must not include day-to-day living costs unrelated to your disability support needs, such as groceries
- should represent value for money

- must be likely to be effective and work for you
- should take into account support given to you by other government services, your family, carers, networks and the community.

Is the NDIS linked to the Disability Support Pension?

No. The Disability Support Pension (DSP) is separate to the NDIS. If you are receiving the DSP, this does not mean you are automatically eligible for the NDIS. You will still need to check your eligibility and apply for the NDIS.

Similarly, if you receive NDIS funding, it will not impact any income support you receive, such as the DSP or Carer Allowance.

I am receiving compensation payments. Will this affect my access to the NDIS?

No. Compensation for a personal injury will not affect your eligibility to access the NDIS.



Community, connection, and creativity is at the heart of everything we do

Blossom Community Care (BCC) is Melbourne's leading registered NDIS provider. We offer a wide range of services to help people with disability achieve independence, happiness, and reach their goals.

Our passionate and diverse team of support workers can communicate with participants in a variety of languages, ensuring that all BCC participants feel in-the-know every step of the way in their support journey.

At BCC, we understand that navigating the NDIS can be complex and overwhelming - and we're here to help. Our team of experts provide you with the guidance and support you need to make the most of your NDIS plan.

Whether you're just starting out or looking to review your current plan, chat to us today and let us help you achieve your goals!



Values

- ▶ Community
- ▶ Connection
- ▶ Creativity

How can we help you?



- ▶ Guide you through your NDIS application
- ▶ Prepare you for your planning meeting
- ▶ Help you implement and manage your NDIS plan
- ▶ Provide a clear and easy-to-understand explanation of the NDIS and quality service.

Explore services we offer

Capacity Building

Supports

- ▶ **Allied Health Services**
Occupational Therapy, Speech Therapy, Allied Health Assistance, Physiotherapy, and more
- ▶ **Specialist Support Coordination** -Level 3
- ▶ **Support Coordination** -Level 2
- ▶ **Therapeutic Support**
- ▶ **Skills Development and Training**
- ▶ **Increased social and community participation**
- ▶ **Psychosocial Recovery Coach**
- ▶ **Plan Management**

Core

Supports

- ▶ **Group Activities**
- ▶ **Farm Stay**
- ▶ **Implem. of Behaviour Support Plan**
- ▶ **Assisted Travel/ Transport**
- ▶ **Early Childhood Supports**
- ▶ **Implementation of Behaviour Supports** (Module 2a)
- ▶ **Community & Centre Based Activities**
Art therapy, music, scrapbooking, cooking, computer and IT, self-defence, and fitness classes, as well as day trips.
- ▶ **Assistance with daily life (Daily Activities)**
- ▶ **Assistance with Social & Community Participation**



NDIS Accommodation

Supports

- ▶ **Supported Independent Living** (SIL)
- ▶ **Short Term Accommodation** (STA)
- ▶ **Medium Term Accommodation** (MTA)
 - ▶ Brighton
 - ▶ Hoppers Crossing
 - ▶ Werribee
 - ▶ Williams Landing
 - ▶ Wyndham Vale
 - ▶ Springvale
 - ▶ Tarneit
 - ▶ Dandenong
 - ▶ Noble Park

- ▶ **Specialist Disability Accommodation** (SDA)

- ▶ Wyndham Vale
- ▶ Officer
- ▶ Tarneit

Blossom Community Care offers a wide range of services, designed to support people with disability to live their lives to the fullest. From core services and community programs to Supported Independent Living (SIL) and Short-Term Accommodation (STA), BCC is committed to providing solutions and supports that meet the unique needs and goals of participants.

At the heart of our services are our highly trained and experienced support workers. Our team can assist with daily living tasks like meal prep, personal care, and transport, as well as helping participants blossom in the community. BCC support workers are dedicated to empowering participants to live as independently as possible.

In addition to our core services, we offer a range of community classes and programs at our Derrimut Activity Centre. The centre provides opportunities for social connection, skill-building, finding new interests, and personal growth. Our classes range from arts and crafts, all the way through to fitness and music – meaning there’s an activity for every participant to enjoy!

Participant Charter



Blossom Community Care respects and fully commits to upholding the rights of all people. We are also committed to ensuring you are aware of your rights and responsibilities and are supported to exercise them.

In supporting you to exercise your rights, we must comply with the *United Nations Universal Declaration of Human Rights, United Nations Convention on the Rights of Persons with Disabilities, the United Nations Declaration on the Rights of the Child, National Disability Insurance Scheme Act 2013 and NDIS Practice Standards (2018) - Rights and Responsibilities.*

As our participant, we ask that you:

- ▶ provide us with information that will help us to best support you;
- ▶ tell us if things change or you cannot keep an appointment or commitment;
- ▶ act respectfully and safely towards other people using the service, and towards our staff;
- ▶ provide us with feedback about our service and how we can improve;
- ▶ promptly pay the agreed fees associated with your services; and
- ▶ tell us as early as possible if our services are not required.

You have the right to access supports that:

- ▶ promote, uphold and respect your legal and human rights;
- ▶ respect your culture, diversity, values, and beliefs;
- ▶ respect and protect your dignity and right to privacy;
- ▶ are free from violence, abuse, neglect, or discrimination; and
- ▶ Allow to exercise informed choice and control.

It is our responsibility to:

- ▶ tell you about and uphold your rights;
- ▶ provide supports in a way that promotes, upholds and respects your rights to freedom of expression, self-determination, and decision-making;
- ▶ support you to make informed choices, exercise control and maximise your independence in relation to the supports we provide;
- ▶ respect your autonomy, including your right to intimacy and sexual expression;
- ▶ provide you sufficient time to consider and review your support options and seek advice if required, at any stage of our service delivery;
- ▶ support you to access an advocate (including an independent advocate) of your choosing;
- ▶ support you to engage with your family, friends and chosen community in the ways you want to;
- ▶ support you to connect with other services, including advocates, interpreters, and translators, if needed;
- ▶ treat you with fairly, with courtesy, dignity, and respect and without discrimination;
- ▶ give you information about our services and associated costs, as well as other support options, within and outside Blossom Community Care;
- ▶ involve you in decisions about your supports, as well as our programs and policies;
- ▶ provide services that consider and respect your lifestyle, cultural, linguistic and religious background, and preferences;
- ▶ protect your personal information and only use it for the right reasons;
- ▶ support you to provide us with feedback on our service, including complaints;
- ▶ provide safe and appropriate services that are culturally relevant and support your needs and goals.

Get in touch with us

Contact Information



Activity Hub

Derrimut
13/45 Hunter Road,
Derrimut, VIC 3026



Truganina

Office Servicing West &
Northern suburbs
Unit 31, 20 Prosperity Street
Truganina, VIC , 3029



Springvale

Office Servicing East &
South-Eastern suburbs
7/27-31 Springvale Road,
Springvale, VIC , 3171

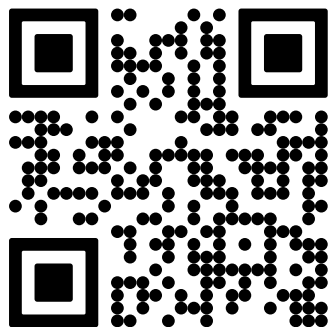
General Inquiries

info@blossomcommunitycare.com.au
☎ (03) 8007 2000

Sign up now

Scan the QR code, fill out your details,
and get started!

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Learn more about
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